



PARENTAL CODE OF CONDUCT

Introduction

The Winns Primary School is a friendly and supportive school. We believe that our relationship with you is vital in ensuring our school continues to be a place where everyone feels welcome, safe and able to participate fully in school life. A positive relationship between staff, parents and visitors helps our children to learn about the importance of good working relationships – a necessary skill for adulthood.

Our code of conduct is a reminder to parents and visitors about our expectations when you are on the school site. We expect all members of our community to be treated with respect and never made to feel threatened or concerned about their safety. In return, we will always aim to treat you with respect, to listen carefully to your concerns and work with you to resolve any issues fairly and quickly.

Expectations

Parents and carers are expected to:

- Respect the caring ethos of the school
- Understand that school staff members and parents need to work together for the benefit of all children
- Treat all members of staff with respect and tolerance and set a good example in terms of language and behaviour
- Work with staff to resolve conflict calmly and constructively so that a solution can be found as quickly as possible
- Always approach school staff calmly, even when you are upset or concerned about an issue.

Challenging behaviour, situations or issues

No matter what the circumstances are, children need a peaceful and safe school. We will not tolerate the following from parents or visitors:

- Behaviour that interferes or threatens to interfere with the smooth running of the school
- Abusive or threatening behaviour by email, text, phone or any other method of communication.
- Racist, homophobic or any other derogatory language that causes offence to members of our community
- Physical aggression towards any member of our school community
- Approaching someone else's child to reprimand them about an incident that occurred between this child and your child
- Smoking and the consumption of alcohol or other drugs on school property

Should **any** of the above behaviour occur on school premises, the school may feel it is necessary to contact the appropriate authorities and if necessary, ban the offending adult from entering the school grounds.

Situations will arise in school from time to time which may lead to you feeling upset or concerned. We will do everything we can to resolve the issue with you as quickly as we can. We ask that you:

- Contact the appropriate member of staff to discuss the issue as soon as it arises.
- Do not approach a child or parent if the incident is linked to an issue that occurred in school with another child.
- Work constructively with staff to resolve any issue quickly

We trust that families will assist our school with the implementation of this code of conduct and we thank you for working with us in partnership.